

TARGETAUDIENCE

Austin, Texas and Surrounding Area
Has some plant experience but looking to
expand their current collection.
Male/ Female 30/70% 20-35 years old
Looking for cool spaces when shopping in-store.





COMPETITIVE ANALYSIS







CHAIN STORE PLANT SECTIONS

Lower Price, Lower Quality, Low Selection, miminal plant knowledge Tags may be wrong on care.

MOM-POP PLANT STORES

Quality Plants, Average Price, Moderate Selection, Low/no Social Presence.

WHOLESALE GROWERS

Doesn't Sell to Public, Low Competition, Minimal Selection of House Plants



CURRENT SOCIAL PRESENCE

Many plant stores use social as a way to just promote their store.

As we are starting fresh, I want to make the platform educational and more than just the product.



STRENGTHS

Location/Decor on Trend Good Pricing Well Established in Community

WEAKNESSES

Lack of Social Presence
Hard Competition in Social
Sector

OPPORTUNITIES

Cool In-Store Experience
Unique Connection to
Distributors

THREATS

Online Only Retailers and
Shoppers
Transitions in Wholesale to
Direct to Public



CONTENT PILLARS

1. UNIQUE AND ORIGINAL PLANTS



- Educational Reel Highlight low light plants for an office space.
- Educational Multi-Static Show with slides/infographic signs of over-watering.
- Entertaining Reel Trending "alocasia" in store

2. COOL AND VIBEY SAPCE



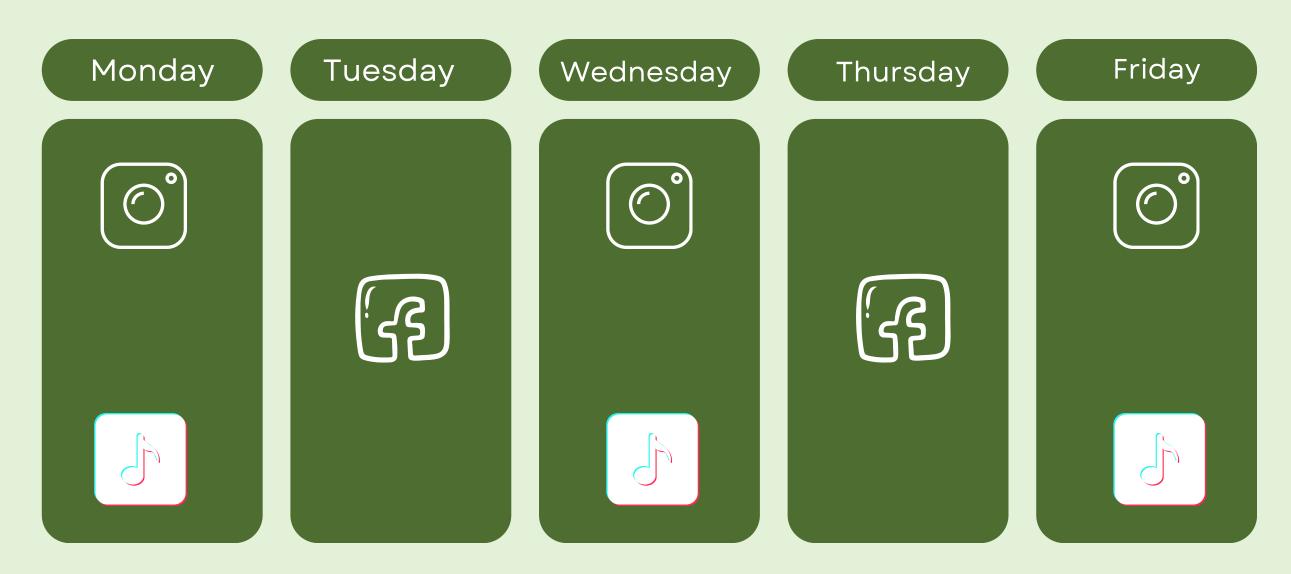
- Inspiring Reel- Show off store space with trending quote audio
- Multi-Static Reel Show off Customers enjoying the space

3. COMMUNITY CO-OP



- Inspiring Reel Highlight members stories
- Sales- Static- Show off co-op products
- Inspiring Reel "Share the Good" Audio

POSTING FREQUENCY



CAPTIONS AND BRAND WICE

Voice: Young, Trendy, Educational, Friendly, Calm/Chill

- 1. " Ready to level up your plant game? Dive into our jungle of rare finds! #PlantLove #GreenThumbs"
- 2. "Hey Austin! Let's turn your space into a botanical oasis. Discover the extraordinary right here. #PlantParadise #UrbanJungle"
- 3. "Unearth the extraordinary! From rare succulents to exotic ferns, we've got your plant wishlist covered. #PlantGoals #GrowTogether"
- 4. "Plant fam, unite! "Join us for our weekly workshops and get your hands dirty while expanding your botanical knowledge.

 #PlantCommunity #GreenLiving"
- 5. "Feeling plant curious? "P Dive into our world of leafy wonders and let your green journey begin! #PlantDiscovery #GrowWithUs"
- 6. "Need a little green therapy? * Swing by our cozy corner and let our leafy friends soothe your soul. #PlantLove #ChillVibes"
- 7. "Unique finds for unique minds! * Explore our curated collection and add a touch of rare beauty to your urban jungle. #PlantObsessed #KeepAustinGreen"



ENGAGEMENT PLAN

Raffles - Once per Quater, Like, follow, share etc.

Influencers - Gift plants to well followed and on-brand influencers with a code for content.

Weekly Livestream - Drawing of Raffle, talking about plant questions good community management tool

Giving discounts for User Generated

Content

Engagement Rules

- 1. Respond in under 24 Hrs
- 2. Do not respond after standard work hours
- 3. Respond Clearly and Concise
- 4. Follow Brand Voice
- 5. For plant issues refer them to Plant Care FAQ, if can't be solved refer them to in-store consultation
- 6. Daily needs Response, Like, Commenting, and Sharing required 30 mins

METRICS AND TRACKING

Link Clicks - Shows customers have left the platform to go to the company site - 2nd step in our customer journey



Reach - While it is considered a vanity metric for a new account it shows our account is being shown to non-followers which helps us grow



Conversion Path- Link Clicks, Shop page clicks, Purchase

Monitored Weekly by the SM Manager and Reported Monthly to Client